

AAUCMF v12.5 - Advanced Administration for Unified Communications Manager and Features (AAUCMF)

Price: 4295

Duration: 5 days

Delivery Methods: Virtual

Overview

Advanced Administration for Unified Communications Manager and Features (AAUCMF) is a 5-day instructor-led course that is intended for experienced unified communications administrators who need in-depth knowledge of Cisco Unified Communications Manager advanced features, services, and troubleshooting. This course is intended to be a follow-on course to ACUCM+AUC and combines elements from off-the-shelf courses CLFNDU, CLCOR, CLACCM, and CLCEI as well as additional material developed exclusively by Sunset Learning Institute. The class utilizes Cisco Unified Communications Manager 12.5 and will employ the North American Numbering Plan (NANP). Both SCCP and SIP phones are implemented, as well as both H.323 and SIP gateways. After a short review of Unified Communication architecture and basic administration, the course begins with a discussion of new and changed features from previous versions of CUCM. It then moves into the implementation of a multi-site dial plan architecture including signaling, call routing for multiple sites with overlapping directory numbers, digit manipulation, and automated alternate routing with PSTN backup. Next, call admission control, hardware media resource implementation, and inter-cluster communications are addressed. Students will also implement a basic CUBE, allowing them to become familiar with the function and foundational configuration of CUBEs. Students will spend time implementing extension mobility, unified mobility (including single-number reach), and device mobility. The CUCM portion of the class concludes with a module on tools, and experience reading router debugs and CUCM trace files for troubleshooting.

Course Schedule

Date	Time	Price	Options
06/08/2026	09:00 AM - 05:00 PM CT	4,295.00	Buy Now Enroll

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FAQ

What if I have to reschedule my class due to conflict?

Ten (10) business days' notice is required to reschedule a class with no additional fees. Notify TOPTALENT LEARNING as soon as possible at 469-721-6100 or by written notification to info@toptalentlearning.com to avoid rescheduling penalties.

How do I enroll for this class?

Please contact our team at 469-721-6100; we will gladly guide you through the online purchasing process.

What happens once I purchase a class?

You will receive a receipt and an enrollment confirmation sent to the email you submitted at purchase. Your enrollment email will have instructions on how to access the class. Any additional questions our team is here to support you. Please call us at 469-721-6100.

What is your late policy?

If a student is 15 minutes late, they risk losing their seat to a standby student. If a student is 30 minutes late or more, they will need to reschedule. A no-show fee will apply. Retakes are enrolled on a stand-by basis. The student must supply previously issued courseware. Additional fees may apply.

What happens when I finish my class?

You will receive a 'Certificate of Completion' once you complete the class. If you purchased an exam voucher for the class, a team member from TOPTALENT LEARNING will reach out to discuss your readiness for the voucher and make arrangements to send it.