

EDU-330: EDU-330 Firewall: Troubleshooting

Price: 2995

Duration: 3 days

Delivery Methods: Virtual

Overview

The Palo Alto Networks Firewall 10.2: Troubleshooting course is three days of instructor-led training that will help you:

- Use firewall tools, including the CLI, to investigate networking issues
- Follow proven troubleshooting methodologies that are specific to individual features
- Analyze advanced logs to resolve various real-life scenarios
- Solve advanced, scenario-based challenges

Audience Profile

Security Engineers, Security Administrators, Security Operations Specialists, Security Analysts, Network Engineers, and Support Staff

At Course Completion

Successful completion of this three-day, instructor-led course should enhance the participant's understanding of how to troubleshoot the full line of Palo Alto Networks next-generation firewalls. Participants will perform hands-on troubleshooting related to the configuration and operation of the Palo Alto Networks firewall. Completion of this class will help participants develop an in-depth knowledge of how to troubleshoot visibility and control over applications, users, and content.

Outline

- Tools and Resources

- Flow Logic
- Packet Captures
- Packet-Diagnostics Logs
- Host-Inbound Traffic
- Transit Traffic
- System Services
- Certificate Management and SSL Decryption
- User-ID
- GlobalProtect
- Support Escalation and RMAs
- Next Steps
- Appendix - CLI Primer

Prerequisites

Participants must complete the Firewall Essentials: Configuration and Management (EDU-210) course. Participants must have strong practical knowledge of routing and switching, IP addressing, and network-security concepts, and at least six months of on-the-job experience with Palo Alto Networks firewalls.

Course Schedule

Date	Time	Price	Options
07/27/2026	09:00 AM - 05:00 PM CT	2,995.00	Buy Now Enroll
06/08/2026	11:00 AM - 07:00 PM CT	2,995.00	Buy Now Enroll
05/20/2026	08:00 AM - 04:00 PM CT	2,995.00	Buy Now Enroll
10/26/2026	09:00 AM - 05:00 PM CT	2,995.00	Buy Now Enroll

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FAQ

What if I have to reschedule my class due to conflict?

Ten (10) business days' notice is required to reschedule a class with no additional fees. Notify
TOPTALENT LEARNING as soon as possible at 469-721-6100 or by written notification to
info@toptalentlearning.com to avoid rescheduling penalties.

How do I enroll for this class?

Please contact our team at 469-721-6100; we will gladly guide you through the online purchasing process.

What happens once I purchase a class?

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What is your late policy?

If a student is 15 minutes late, they risk losing their seat to a standby student. If a student is 30 minutes late or more, they will need to reschedule. A no-show fee will apply. Retakes are enrolled on a stand-by basis. The student must supply previously issued courseware. Additional fees may apply.

What happens when I finish my class?

You will receive a 'Certificate of Completion' once you complete the class. If you purchased an exam voucher for the class, a team member from TOPTALENT LEARNING will reach out to discuss your readiness for the voucher and make arrangements to send it.