

ITIL® 4 Foundation Certification with Exam

Price: 2495

Duration: 3 days

Delivery Methods: Virtual

Overview

This 3-day course, ITIL®4 Foundation, prepares you for the examination leading to the Foundation Certificate in IT Service Management. The course is designed as an introduction to ITIL®4 and enables you to understand a new way to look at IT Service Management through a Service Value System (SVS). ITIL®4 takes you through an in-depth view of a Service Value System (SVS), which provides a holistic end-to-end picture of what it really means to contribute to business value, and also integrates concepts from models such as Lean IT, Agile and DevOps.

Prerequisites:

There are no prerequisites for this course, though a familiarity with IT and IT services is recommended. This Foundation course is a mandatory prerequisite for all other ITIL®4 courses.

Course Objectives:

Upon completing this course, the learner will be able to meet these overall objectives:

- High level overview of ITIL® v3's 5-step Lifecycle model and how the current 26 processes and functions map to the new ITIL®4 model SVS model
- The seven Guiding Principles of ITIL®4
- ITIL®4's new Service Value Chain
- The four dimensions of Service Management
- The 34 ITIL®4 practices, with a main focus on the 18 practices that are testable on the ITIL®4 foundation exam.
- Key concepts from Lean IT, Agile, DevOps, and Organizational Change Management, and why these are important to deliver business value

Who Should Attend

- All are welcome to this informative course. The ITIL®4 Foundation Certification Course is especially beneficial for anyone working in IT looking for IT Service Management education and an understanding of how to provide business value. This course would also benefit

anyone who is looking to upgrade their ITIL®v3 certification and knowledge.

Course Schedule

Date	Time	Price	Options
06/24/2026	09:00 AM - 05:00 PM CT	2,495.00	Buy Now Enroll

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For questions

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FAQ

What if I have to reschedule my class due to conflict?

Ten (10) business days' notice is required to reschedule a class with no additional fees. Notify TOPTALENT LEARNING as soon as possible at 469-721-6100 or by written notification to info@toptalentlearning.com to avoid rescheduling penalties.

How do I enroll for this class?

Please contact our team at 469-721-6100; we will gladly guide you through the online purchasing process.

What happens once I purchase a class?

You will receive a receipt and an enrollment confirmation sent to the email you submitted at purchase. Your enrollment email will have instructions on how to access the class. Any additional questions our team is here to support you. Please call us at 469-721-6100.

What is your late policy?

If a student is 15 minutes late, they risk losing their seat to a standby student. If a student is 30 minutes late or more, they will need to reschedule. A no-show fee will apply. Retakes are enrolled on a stand-by basis. The student must supply previously issued courseware. Additional fees may apply.

What happens when I finish my class?

You will receive a 'Certificate of Completion' once you complete the class. If you purchased an exam voucher for the class, a team member from TOPTALENT LEARNING will reach out to discuss your readiness for the voucher and make arrangements to send it.