

ITIL® 4 Specialist Create, Deliver and Support (CDS) with Exam

Price: 2710

Duration: 3 days

Delivery Methods: Virtual

Overview

This 18-hour training course provides practical guidance on applying and integrating essential ITIL practices, including service design, transition, delivery, and support. Learners will gain the skills needed to create, deliver, and support high-quality IT services while ensuring alignment with business objectives. CDS prepares participants to manage and optimize end-to-end service management processes effectively.

Audience Profile

ITIL CDS is designed for IT professionals responsible for building, delivering, and supporting IT-enabled products and services. This includes service desk managers, IT operations leads, systems administrators, infrastructure and platform engineers, and technical support staff. The course is ideal for individuals seeking to enhance their ability to manage end-to-end service delivery and for those pursuing the ITIL 4 Managing Professional designation.

At Course Completion

At the end of the course, ITIL CDS attendees will be able to confidently design, deliver, and support integrated IT services, enhance team collaboration, and apply key ITIL practices to improve service quality and operational efficiency in real-world environments.

Outline

Attendees acquire an understanding of:

- How to effectively plan, build, test, deliver, and support IT-enabled services
- Key ITIL practices that contribute to stable operations, streamlined workflows, and high-quality user support
- Techniques to improve team collaboration, service performance, and the overall efficiency of IT service delivery

Prerequisites

- Complete pre-class reading assignment
- ITIL Foundation Certificate
- Attend accredited training course (mandatory)

Course Schedule

Date	Time	Price	Options
------	------	-------	---------

Why Professional Choose TOPTALENT?

Dedicated Texas-Based Support

Get assistance every step of the way from our **Texas-based team**, ensuring your training experience is hassle-free and aligned with your goals.

3000+ Curated Professional Courses

Access an extensive portfolio of over 3000 courses across IT, Business Application and Leadership - Designed to meet evolving Industry demands

95% Client Approval Rating

Trusted by professionals nationwide our 95% approval rating reflects consistent quality, measurable impact and exceptional service.

Certified Industry Instructor

Learn from professionally certified experts with real world experience and a proven commitment to learner success.

For questions

call:

[\(469\) 721-6100](tel:4697216100)

Email:

info@toptalentlearning.com

[Find More Training](#)

FAQ

What if I have to reschedule my class due to conflict?

Ten (10) business days' notice is required to reschedule a class with no additional fees. Notify TOPTALENT LEARNING as soon as possible at 469-721-6100 or by written notification to info@toptalentlearning.com to avoid rescheduling penalties.

How do I enroll for this class?

Please contact our team at 469-721-6100; we will gladly guide you through the online purchasing process.

What happens once I purchase a class?

You will receive a receipt and an enrollment confirmation sent to the email you submitted at purchase. Your enrollment email will have instructions on how to access the class. Any additional questions our team is here to support you. Please call us at 469-721-6100.

What is your late policy?

If a student is 15 minutes late, they risk losing their seat to a standby student. If a student is 30 minutes late or more, they will need to reschedule. A no-show fee will apply. Retakes are enrolled on a stand-by basis. The student must supply previously issued courseware. Additional fees may apply.

What happens when I finish my class?

You will receive a 'Certificate of Completion' once you complete the class. If you purchased an exam voucher for the class, a team member from TOPTALENT LEARNING will reach out to discuss your readiness for the voucher and make arrangements to send it.