

# Strategic AI Dialogues: Conversational Intelligence for Business Innovation (TTAI2060)

**Price:** 250

**Duration:**

**Delivery Methods:** Virtual

## Overview

This engaging half-day workshop is crafted for business professionals eager to harness the power of Conversational Artificial Intelligence (AI) within their organizations. It's an immersive journey into the realms of Natural Language Understanding (NLU) and Large Language Models (LLM), key technologies that are transforming the way businesses interact with customers and streamline operations. Through this course, you'll discover how to leverage these AI advancements to boost customer engagement and operational agility, making your business more responsive and efficient.

## COURSE OBJECTIVES

- **Drive Efficiency and Innovation:** Learn how to integrate NLU and LLM technologies into your business, automating processes and fostering innovation, leading to increased operational efficiency and reduced costs.
- **Enhanced Customer Experience:** Understand how Conversational AI can transform customer interactions, providing more personalized, efficient, and engaging experiences.
- **Informed Decision Making:** Gain insights into how AI can analyze large volumes of data, offering deeper business insights and aiding in more informed decision-making.
- **Competitive Advantage:** Stay ahead of the curve by understanding and implementing the latest in AI technology, setting your business apart in the marketplace.
- **Practical Application:** Move beyond theory with real-world examples and case studies that demonstrate practical applications of AI in various business scenarios.

## Who should enroll

This session is aimed at business leaders and managers looking to integrate conversational AI to improve customer engagement and operational efficiency. Great for those focused on innovation, customer satisfaction, and streamlining processes. Roles might include: Business managers, customer experience leads, product managers

## Learning Path Prerequisites

- Basic experience in customer engagement or business process management
- Familiarity with digital or conversational tools
- Interest in exploring customer-focused AI solutions

## Course Schedule

Date	Time	Price	Options
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## Why Professional Choose TOPTALENT?

### Dedicated Texas-Based Support

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For questions

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## **FAQ**

### **What if I have to reschedule my class due to conflict?**

Ten (10) business days' notice is required to reschedule a class with no additional fees. Notify TOPTALENT LEARNING as soon as possible at 469-721-6100 or by written notification to [info@toptalentlearning.com](mailto:info@toptalentlearning.com) to avoid rescheduling penalties.

### **How do I enroll for this class?**

Please contact our team at 469-721-6100; we will gladly guide you through the online purchasing process.

### **What happens once I purchase a class?**

You will receive a receipt and an enrollment confirmation sent to the email you submitted at purchase. Your enrollment email will have instructions on how to access the class. Any additional questions our team is here to support you. Please call us at 469-721-6100.

### **What is your late policy?**

If a student is 15 minutes late, they risk losing their seat to a standby student. If a student is 30 minutes late or more, they will need to reschedule. A no-show fee will apply. Retakes are enrolled on a stand-by basis. The student must supply previously issued courseware. Additional fees may apply.

### **What happens when I finish my class?**

You will receive a 'Certificate of Completion' once you complete the class. If you purchased an exam voucher for the class, a team member from TOPTALENT LEARNING will reach out to discuss your readiness for the voucher and make arrangements to send it.