The Essentials of Webex Calling (CLWXCALL)

Price: 3000

Duration: 3 days

Delivery Methods: Virtual

Overview

The Essentials of Webex Calling (CLWXCALL) training is designed to guide you through a complete Webex Calling setup, from the initial installation of Webex Control Hub and adding users to configuring Webex Calling features through an existing on-premises Cisco Unified Communications Manager (CUCM) and Cisco Unified Border Element (CUBE) public switch telephone network (PSTN) setup.

How You'll Benefit

This training will help you:

· Gain an understanding of the Webex solutions, including Webex Meetings, Webex Messaging, and Webex Calling

· Learn how to configure and manage the features of the Webex Control Hub

· Earn 18 CE credits towards recertification

Course Objectives

· Introduce the components that make up the Webex solution, including Webex Meetings, Webex Messaging, and Webex Calling

· Introduce the components that make up Webex Calling Control Hub, including analytics, troubleshooting, and reporting

· Introduce the Management feature of Webex Control Hub, including how to set it up for a business

· Introduce the Services section of the Webex Control Hub, including the Webex Services, Cloud-Connected Unified Communications Services, and Hybrid Services

· Identify the methods available to add users to the Webex Control Hub

· Explain Cisco IP Phone software registration with Webex Control Hub, eligible devices, and provisioning methods

· Explain how an administrator can configure calling features from the Webex Control Hub that will affect the organization

· Understand how users or administrators can configure calling features either from the Webex Control Hub or from their personal user portal

· Introduce the three different methods available to bring PSTN calling capabilities into the Webex calling solution

· Identify the different types of Cisco routers, as well as third-party routers, that can support the local gateway in a premises-based PSTN deployment

· Describe different deployment scenarios using the local gateway in a premises-based PSTN Webex Calling solution

· Understand how the high-availability solution within Cisco routers can be used in a Webex Calling deployment to offer failover for the local gateway and the Cisco Unified Border Element

· Configure the Webex Control Hub to support Webex Calling in a premises-based PSTN deployment

· Configure Cisco Unified Border Element and local gateway settings on a Cisco router to support Webex Calling using a premises-based PSTN deployment

Describe different methods that can be used to troubleshoot setup issues and media issues when configuring Webex Calling using the premises-based PSTN deployment

Course Prerequisites

There are no prerequisites for this training. However, the knowledge and skills you are recommended to have before attending this training are:

· A basic understanding of unified communications

· A basic understanding of cloud-based unified communications solutions

These skills can be found in the following Cisco Learning Offerings:

· Understanding Cisco Collaboration Foundations (CLFNDU)

· Implementing and Operating Cisco Collaboration Core Technologies (CLCOR)

Who Should Attend

· Collaboration Engineers

· Collaboration Administrators

Course Outline

1. Webex Overview

2. Webex Control Hub Overview and Monitoring

3. Webex Control Hub Management

4. Webex Control Hub Services

5. Methods to Add Users to Webex Control Hub

6. Methods to Add Devices to Webex Control Hub

7. Admin-Configurable Webex Calling Features

8. User-Configurable Webex Calling Features

9. Webex Calling Public Switched Telephone Network Options

10. Routers Supporting Local Gateway

11. Deployment Scenarios for Local Gateways

12. Local Gateway and Cisco Unified Border Element with High Availability

13. Control Hub Settings for Webex Calling

14. Router Settings for Webex Calling

15. Webex Calling Troubleshooting

Course Schedule

Date	Time	Price	Options
05/27/2026	09:00 AM - 05:00 PM CT	3,000.00	[Buy Now](#) [Enroll](#)
09/28/2026	09:00 AM - 05:00 PM CT	3,000.00	[Buy Now](#) [Enroll](#)

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