WIN600: Introduction to Windows Troubleshooting and Support

Price: 1495

Duration: 2 days

Delivery Methods: Virtual

Overview

Unleash your potential and kickstart your dream Technical Support career by mastering the essential communication and hard technical skills required in the Introduction to Windows Troubleshooting and Support course! Get ready to tackle any challenge and become a true problem-solving hero in the ever-evolving world of tech support! In this two-day course you will learn about core troubleshooting techniques with a focus on Windows 10 and 11 specific troubleshooting tools and approaches. You will learn how to identify a variety of technical problems and find their causes and how to resolve them. You will also learn how to apply these skills to unknown or new technical problems that you've never encountered before, helping you solve problems now and in the future. This course is designed to help prepare students for the Enterprise Desktop Support Technician (EDST) Tier 1 role. This role requires not only technical knowledge but also communication and documentation skills. In this class you will get the essential skills necessary to perform all these tasks and excel in your role.

Course Schedule

Date	Time	Price	Options
06/29/2026	09:00 AM - 05:00 PM CT	1,495.00	Buy Now Enroll

Why Professional Choose TOPTALENT?

Dedicated Texas-Based Support

Get assistance every step of the way from our **Texas-based team**, ensuring your training experience is hassle-free and aligned with your goals.

3000+ Curated Professional Courses

Access an extensive portfolio of over 3000 courses across IT, Business Application and Leadership – Designed to meet evolving Industry demands

95% Client Approval Rating

Trusted by professionals nationwide our 95% approval rating reflects consistent quality, measurable impact and exceptional service.

Certified Industry Instructor

Learn from professionaly certified experts with real world experience and a proven commitment to learner success.

For questions

call:

(469) 721-6100

Email:

info@toptalentlearning.com

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FAQ

What if I have to reschedule my class due to conflict?

Ten (10) business days' notice is required to reschedule a class with no additional fees. Notify TOPTALENT LEARNING as soon as possible at 469-721-6100 or by written notification to info@toptalentlearning.com to avoid rescheduling penalties.

How do I enroll for this class?

Please contact our team at 469-721-6100; we will gladly guide you through the online purchasing process.

What happens once I purchase a class?

You will receive a receipt and an enrollment confirmation sent to the email you submitted at purchase. Your enrollment email will have instructions on how to access the class. Any additional questions our team is here to support you. Please call us at 469-721-6100.

What is your late policy?

If a student is 15 minutes late, they risk losing their seat to a standby student. If a student is 30 minutes late or more, they will need to reschedule. A no-show fee will apply. Retakes are enrolled on a stand-by basis. The student must supply previously issued courseware. Additional fees may apply.

What happens when I finish my class?

You will receive a 'Certificate of Completion' once you complete the class. If you purchased an exam voucher for the class, a team member from TOPTALENT LEARNING will reach out to discuss your readiness for the voucher and make arrangements to send it.