

VSM Fundamentals (VSMF) with Exam

Price: 995

Duration: 3 days

Delivery Methods: Virtual

Overview

Value stream mapping is a Lean tool that has emerged as a critical capability for organizations striving to breakdown silos, minimize waste, shorten lead and cycle times and improve flow across the IT value chain. Once thought of only in the context of manufacturing, organizations are seeing the benefits of applying value stream mapping to the activities associated with software design, development and delivery, service management, and office and administrative activities such as on boarding new customers or new employees. A value stream is the sequence of activities required to design, produce and deliver a specific product or service. Before an organization can optimize the flow of activities across a value stream, it must gain visibility into how value is created. Value stream mapping provides that visibility. Widely recognized as an invaluable tool in the DevOps and Agile communities, value streams also play an important role in the newly introduced ITIL 4.

Audience Profile

This training is designed to prepare attendees to arrange and/or conduct value stream mapping workshops, whether internally or for their customers. This class is for all professionals and organizations involved in improving the delivery of value to customers including:

- Anyone involved in leading an IT transformation
- Individuals who want to better understand how to use value stream mapping in conjunction with a continuous improvement effort
- Anyone who wants to understand when to use value streams mapping (vs. when to focus on process improvement)
- Anyone who wants to learn how to conduct a value stream mapping workshop
- Value stream owners, managers and champions

- Quality, process and continual improvement professionals including consultants, process and practice owners and managers, service management office (SMO) members
- Line managers, team leaders and supervisors who want to improve cross-functional collaboration

At Course Completion

At the end of the course, VSMF attendees will be able to map, analyze, and optimize value streams to identify waste, improve flow, and drive continuous improvement across business and IT operations.

Outline

Attendees acquire an understanding of:

- Basic Lean concepts
- Basic value stream concepts
- The elements and parts of a value stream map
- The value stream mapping process
- Value stream mapping roles and activities
- Planning a value stream mapping workshop
- Data collection and analysis and techniques
- Conducting a workshop
- Producing workshop deliverables
- Building a transformation plan
- How to achieve the desired future state
- **Prerequisites**
- None

Course Schedule

Date	Time	Price	Options
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FAQ

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What happens when I finish my class?

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