

ITIL5BRDG: ITIL Foundation Bridge Version 5 with Exam

Price: 895

Duration:

Delivery Methods: Virtual

Overview

Outline

Module 1: Setting the Stage: Why ITIL® Version 5?

- The evolution of ITIL® from v3 to ITIL® 4 to Version 5
- Key drivers behind ITIL® Version 5: digital transformation, AI, and modern service complexity
- How Version 5 differs from ITIL® 4 — a structured comparison
- What stays the same vs. what has changed
- The value proposition of the ITIL® Foundation Bridge pathway

Module 2: Digital Product and Service Management — New Concepts

- Shift from service management to digital product and service management
- Understanding digital products: definition, lifecycle, and value creation
- Evolution of the service relationship model in ITIL® Version 5
- New and updated key concepts: co-creation, digital value chains, and product ownership
- The role of AI and automation in the Version 5 service model

Module 3: The ITIL® System — Updates to the Core Model

- Updates and refinements to the ITIL® Value System in Version 5
- Changes to guiding principles and their application in digital contexts
- Evolution of the service value chain activities
- How continual improvement is positioned in Version 5

- Governance integration within the ITIL® Version 5 system

Module 4: Updated ITIL® Practices — What’s New and Why It Matters

- Overview of changes to ITIL® management practices in Version 5
- New practices introduced in Version 5 and their purpose
- Updated practice descriptions: scope, purpose, and activities
- Practices most relevant to digital product management and AI-enabled services
- Practical application: mapping practice changes to real organizational scenarios

Module 5: Organizational Readiness and Practical Application

- Applying ITIL® Version 5 in organizations transitioning from ITIL® 4
- Aligning ITIL® Version 5 with broader governance frameworks (COBIT, ISO, NIST)
- Supporting digital transformation journeys with the updated ITIL® model
- Common organizational scenarios and how Version 5 addresses them
- The progression path: beyond Foundation to ITIL® Version 5 advanced certifications

Exam Preparation — ITIL® Foundation Bridge Certification

Module 6: Exam Readiness and Practice

- Overview of the ITIL® Foundation Bridge (Version 5) examination structure
- Key concept review: high-priority exam topics from all modules
- Practice question workshop with discussion and rationale
- Examination techniques and time management strategies
- Final Q&A and readiness confirmation

Course Schedule

Date	Time	Price	Options
06/18/2026	09:00 AM - 05:00 PM CT	895.00	Buy Now Enroll
07/23/2026	09:00 AM - 05:00 PM CT	895.00	Buy Now Enroll

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FAQ

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